

TechDispatch™

by Kutir Mobility



Winner
Zebra's 2015 ISV Award
of Excellence for North
America

4 of 4 Technicians

Name	Address	Work Orders
Ami Carter		1/ 1
Jack Handson		5/ 13
Joan West		13/ 15

Today's Work Orders

Total	Completed	Pending
58	21	37

Work Orders (12)

Technician	Address	Time	Status
Dewitt Vega	23799 North Prairie Lane - Lincolnshire	3/1/2016 Tuesday 4:00 pm	Open
Basil Garza	2013 Crestwood Lane - Deerfield	3/1/2016 Tuesday 4:00 pm	Open
Eddie George	14800 West Mayland Villa Road - Lincolnshire	3/1/2016 Tuesday 4:00 pm	Open
Trevor Carrillo	14891 West Everett Road - Lake Forest	3/1/2016 Tuesday 4:00 pm	Open
Fidel Jones	1558 Woodland Drive - Deerfield	3/1/2016 Tuesday 4:00 pm	Open
Rufus Medina	1193 Estes Avenue - Lake Forest	3/1/2016 Tuesday 4:00 pm	Open
Kory Meza	18 Andover Circle - Northbrook	3/1/2016 Tuesday 4:00 pm	Open
Freeman Callahan	14676 West River Oaks Road - Lincolnshire	3/1/2016 Tuesday 4:00 pm	Open
Dana Stevens	1498 Crowe Avenue - Deerfield	3/1/2016 Tuesday 4:00 pm	Open
Dana Holden	833 West Westleigh Road - Lake Forest	3/1/2016 Tuesday 4:00 pm	Open
Gilbert Lynch	321 West Onwentsia Road - Lake Forest	3/1/2016 Tuesday 4:00 pm	Open
Leslie Murillo	25308 North Saint Marys Road (Route W19; Route 41) - Libertyville	3/1/2016 Tuesday 4:00 pm	Open

Details

CUSTOMER
Dewitt Vega
23799 North Prairie Lane - Lincolnshire
5820393
Open
DATE DUE
01 March
Tuesday 4:00 pm
LAST UPDATE
3/2/2016

DESCRIPTION
Dewitt Vega
LAST NOTE
Hazards: N/A

Location

Tasks

On Site ✓ Install ✓
Signature ✓ Depart ✓
Status

CHANGE STATUS

Open Closed
Completed Invoiced
Canceled Must Return

"Before TechDispatch™, our mobile workers made three to four calls a day. Now they handle hundreds of stops.

TechDispatch™ has reduced our workloads and misinterpretations. On the clerical and reporting side, we have minimal handling of data. It's as close to automatic and error-proof as it gets."

"I received an email from my client saying we reached our 10,000 goal. This was several months ahead of the completion date, and she was very pleased. TechDispatch™ has given us the edge in maximizing our profits, too. Our overhead, fuel and labor costs have all gone down. It's made a significant difference."

Pat Smith
Service Manager, Thompson Electric
Company

www.kutirmobility.com

Modern Mobile Solutions for the Modern Enterprise



MANAGING THE FIELD: MOBILE & DISPATCH PRODUCTIVITY

TechDispatch™ from Kutir Mobility is a full-featured, flexible, customizable, web and mobile framework designed to manage field service processes and personnel.

TechDispatch™ is an enterprise-class application and its functions include:

- Create, Manage Work Orders
- Create, Optimize Routes
- Work Order Dispatch
- GPS Technician Locations
- Fully-functional offline
- Mobile Data Synchronization
- Email/Print receipts and invoices
- Works on Android and iOS phones and tablets
- Reports and Analytics
- Customizable for any vertical

SERVICE TECHNICIAN Mobile Application

Key highlights of the mobile application used by field technicians:

- Device agnostic: Works on a wide variety of Android and iOS tablets, rugged mobile computing devices & smartphones
- Works in on-line and off-line modes
- Automatically synchronizes mobile data with the backend
- Customized work flows to guide the technician
- Route navigation with turn-by-turn directions
- Scan barcodes
- Capture images
- Capture signatures & get electronic service delivery confirmation

DISPATCH OFFICE APPLICATION (WEB-BASED)

Among other things, the Dispatch System includes work order management, technician assignment and real-time tracking.

Key highlights include:

- Multiple version for differing business needs
- Dashboard View to see status of the entire system including open & completed Work Orders
- Assign tasks to technicians based on their training, availability, proximity to a client location etc.
- Dispatch field service technicians
- Schedule tasks
- Track location of technicians in real-time
- Create either manual or optimized work order routes
- Customize work-flow tasks to be performed by technicians
- Manage accounts
- Capture parts & inventory use
- Create customized reports, invoices and billing
- Integrate with existing business applications
- Deployed in the cloud (SaaS)



REDUCE ERRORS, REDUCE MONTHLY SPEND

Use Kutir Mobility's Quick Analysis Tool, available upon request, to estimate monthly spend if you are using a cellphone-based or paper-based Work Order process.

