

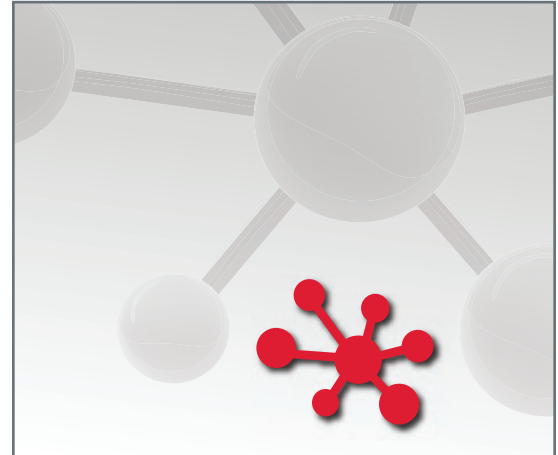
# Remote MasterMind for Mobility 2.5

## Mobile Device Management Software

Remote MasterMind for Mobility 2.5 provides a quick and convenient solution for IT administrators seeking to manage all mobility devices within their network from a single location.

Mobile device management has traditionally been a costly, time-consuming and error-prone process. With Honeywell's Remote MasterMind for Mobility 2.5, IT administrators can perform virtually all of their device management functions from a single, centralized location including asset tracking, software distribution, configuration management, remote diagnostics and performance measurement.

Asset tracking is made easy. The simple click of a button enables users to retrieve the serial number, model number and firmware version of any Remote MasterMind-enabled device. In addition, users may pull an enhanced set of device metrics related to battery life, on/off, key or touchpad presses, and other operational issues—either on-demand or on a predictive schedule—to improve device management and troubleshooting. Remote MasterMind for Mobility 2.5 also allows administrators to distribute software and manage the configurations of thousands of devices simultaneously, without the need for on-site visits or manual downloads. These functions can be managed from a single remote location and both software and configuration downloads can be scheduled to occur during off-peak hours to maximize device uptime.



## Features

- **Enhanced Device Metrics:** Track over 100 measures to drive improved device usage and productivity (available on select Honeywell mobile computers)
- **Multi-Vendor Support:** Provides device management support on any device with a Microsoft® Windows® operating system, including mobile, personal and laptop computers, as well as printers and other peripherals
- **Multi-Platform Web Console:** Simplifies installation and allows access to the management console from any location with web access
- **Device Provisioning:** Group policies enable administrators to deploy settings and software to devices out in the field in real time, over any network, including Wi-Fi® and cellular
- **Improved Data Security:** Advanced authentication, device lockdown, and encryption tools help protect sensitive data in the event that a device is lost or stolen
- **Help Desk Tools:** Agents can remotely control a device and see exactly what the user sees to resolve issues in the field; agents can also check the system registry, download files and software, and manage usage
- **Locationing:** Allows administrators to locate, track and monitor the movement of GPS-enabled devices anywhere in the world
- **Asset Management:** Quickly gather serial numbers, firmware revisions, and other asset information at any time; dynamic grouping management allows devices to be automatically grouped, based on function or location
- **Advanced Security Features:** Provides system managers with control over how mobile devices are used and how data is accessed, keeping corporate information out of unauthorized hands
- **Reporting:** Gather, view, and store a wealth of performance and usage data that can help streamline operations and improve performance
- **Automated Alerts:** Sends notifications when pre-defined events occur, allowing immediate action to be taken to correct an issue

# Remote MasterMind for Mobility 2.5 Technical Specifications

## Manager System Requirements

<b>Operating System</b>	Windows XP 32 bit (SP3 or later); Windows XP 64 bit (SP2); Windows Vista 32/64bit (SP1 or later); Windows 7 32/64bit (recommended); Windows Server 2003 (SP1 or later); Windows Server 2008 R2 (SP1 or later)
<b>Processor</b>	1 GHz Pentium IV-compatible or faster
<b>Memory</b>	256MB of RAM or more; 512MB of RAM or more [recommended]
<b>Hard Disk</b>	Approximately 30 MB for installation
<b>Display</b>	Super VGA (1024x768) or higher resolution video adapter and monitor
<b>Network</b>	IP Network Connectivity
<b>Browser</b>	Internet Explorer 7 or higher (if using Remote MasterMind Location Services)

## Deployment Server System Requirements

<b>Operating System</b>	Windows XP 32 bit (SP3 or later); Windows XP 64 bit (SP2); Windows Vista 32/64bit (SP1 or later); Windows 7 32/64bit; Windows Server 2003 (SP1 or later); Windows Server 2008 R2 (SP1 or later) (recommended)
<b>Processor</b>	2 GHz Pentium IV or faster equivalent processor; 3 GHz or faster (recommended)
<b>Memory</b>	1 GB of RAM or more; 2 GB of RAM or more (recommended)
<b>Hard Disk</b>	Approximately 50 MB for installation
<b>Display</b>	Super VGA (1024x768) or higher resolution video adapter and monitor
<b>Network</b>	IP Network Connectivity

## Database System Requirements

<b>Number of Devices in Deployment</b>	<b>Recommended Database</b>
1 - 1000	MS SQL Server 2005 Express Edition (included); MS SQL Server 2008 Express Edition
1000 +	MS SQL Server 2005; MS SQL Server 2008 Express Edition
<b>Operating System</b>	Windows XP 32 bit (SP3 or later); Windows XP 64 bit (SP2); Windows Vista 32/64bit (SP1 or later); Windows 7 32/64bit; Windows Server 2003 (SP1 or later); Windows Server 2008 R2 (SP1 or later) (recommended)
<b>Processor</b>	2.4 GHz Pentium IV or faster equivalent processor; 3.0 GHz or faster (recommended)
<b>Memory</b>	2 GB of RAM or more; 4 GB of RAM or more (recommended)
<b>Hard Disk</b>	Approximately 350 MB for installation; 2 GB for database growth (less than 500 devices); 4 GB for database growth (500-1000 devices); 20 GB for database growth (10,000+ devices); 10K-15K RPM disks and/or RAID recommended for fast access
<b>Display</b>	Super VGA (1024x768) or higher resolution video adapter and monitor
<b>Network</b>	IP Network Connectivity

## Device Agent System Requirements

<b>Operating System</b>	Compatible with all Microsoft desktop and mobile operating systems (Windows Mobile, Pocket PC, CE .NET and Smartphone devices, Windows 2000/XP, Vista, Windows 7)
<b>Processor</b>	Compatible with all processors capable of running the supported operating systems listed above (e.g. ARM, MIPS, SH3, SH4, Geode, x86)
<b>Memory</b>	1.5 MB of free space required for installation and execution of device agent
<b>Display</b>	Compatible with all video adapters/displays: 240x320, 240x240, 640x480, 800x600 (and higher) pixel resolution; 16, 24, 32 bit color; 4 or 16 bit grayscale
<b>Network</b>	Compatible with all IP network topologies [e.g. Wired LAN, Wireless LAN (802.11a/b/g/n), ActiveSync, cellular (GPRS, broadband, HSDPA, CDMA, IDEN, Dial-up, etc.) Note, connectivity only required when synchronizing device with Remote MasterMind system or performing remote control

## Supported Honeywell Devices

<b>Remote MasterMind for Mobility supports the following devices</b>	Dolphin 6000, Dolphin 6100, Dolphin 6500, Dolphin 7600, Dolphin 7850, Dolphin 7900, Dolphin 9500, Dolphin 9700*, Dolphin 9900*, Dolphin 9950, Dolphin 9951, and Dolphin 99EX* <i>*Enhanced device metrics are supported</i>
--	--

Microsoft, Windows, and the Windows Logo are registered trademarks or trademarks of Microsoft Corporation.

### For more information:

[www.honeywellaidc.com](http://www.honeywellaidc.com)

### Honeywell Scanning & Mobility

9680 Old Bailes Road

Fort Mill, SC 29707

800.582.4263

[www.honeywell.com](http://www.honeywell.com)



REM-M-DS Rev B 09/11  
© 2011 Honeywell International Inc.