

Service Management Enterprise 7.1

Complete Service Management Solution



Service Management Enterprise™ software was designed with the service organization in mind. Whether you work in accounting, the warehouse, order entry or in the field, rest assured that SME is easy to use and can be configured to fit your business. SME provides modules that synchronize field and office operations so employees can focus on creating value for customers and growing and protecting revenue.

Tools to Manage

- **Work Order Tracking** Generate work orders, assign material and dispatch technicians. Setup recurring service orders for repetitive processes.
- **Customer Details** Bring visibility to customer history, equipment, projects, maintenance contracts, proposals and job costing.
- **Field Technician Dispatch** Choose and schedule technicians quickly and easy, eliminating the risk of double-booking your staff's time.
- **Inventory & Vendors** Track procurement, fulfillment, and returns (RMA) over multiple warehouses. Handle serialized items, packages, and services.
- **Invoicing & Billing** Gain control over complex partial, progress and combined invoicing, recurring invoices, and subcontractor and vendor billing.
- **Sales Leads & Proposals** Track prospects and proposals that convert to orders.
- **Synchronization with QuickBooks** Keep everything between SME & QuickBooks synced: customers, vendors, item lists, tax codes, employees, invoices, & payments.

New!

- auditing & compliance
- unlimited custom fields
- workflow management
- email to database
- barcode support
- mobile support



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"After implementing the system our operations and profits improved after only a few months. As a business owner, I can tell you that the Return on Investment for the SME software has already been multiple times the cost of the system."

*Christopher E. Hugman
President, Safe Sight*

Contact Us

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About High 5 Software

Since 1989, High 5 Software has been providing service businesses and departments of Global 500 companies with Service Management Enterprise software that synchronizes field and office operations so employees can focus on creating value for customers and growing and protecting revenue. Located in Kenmore, WA (just outside of Seattle), High 5 has customers in virtually every facet of the service industry, and has established itself as a premiere supplier of service management software.

